



MULL MUSEUM ACCESS FOR ALL - November 2019

The Mull Museum recognises access is achieved when physical, cultural, social, financial, intellectual, psychological and emotional barriers to learning from and enjoyment of the museum are removed, reduced, or overcome.

The Mull Museum has reviewed its policies concerning access for visitors with a variety of needs. We feel that many important points have been addressed but recognise that continuous improvement is needed in this area and are constantly thinking of what changes are needed to give our visitors a better experience. We formally review our access policies and procedures annually using the MGS Access Planning Toolkit. Visitors and stakeholders are consulted as part of this process.

FOR ALL VISITORS:

Advertising - we advertise in a variety of ways (leaflets, maps, signage and our website) to make information available to all.

Parking - visitors to the Museum can park on the street and there are designated disabled parking spaces within 200m of the entrance.

Entrance to the Museum is free to everyone.

Welcome - our Attending Members are alert to the needs of every visitor and respond appropriately to any requests.

Outreach - we have a website and our top treasures are featured on SCRAN and on social media. We give access to enquirers who cannot come to the Museum in person (photographs, copies of documents, through our online archives catalogue and order form). Lectures and loans boxes are also available.

A guided tour of the exhibition by a curator can be arranged, though only with advance notice.

Toilets - we do not have toilets for visitors on site but can provide local information to anyone who requires it.

Evacuation - visitors with a variety of needs are covered by our fire evacuation policy. We make all these points clear in our promotional material including our website.

PHYSICAL ACCESS:

Entrance – the sign “MULL MUSEUM” outside the premises is large and readable at a distance, and the “OPEN” and “WELCOME” signs at the door are easily read. The Museum has level access from the street and all areas of the exhibition are accessible to wheelchairs, including power chairs.

Welcome - our Attending Members at the desk can easily see to welcome wheelchair users. Guide dogs are welcome in the Museum.

Exhibition - The Exhibition is in one room only and is laid out to be accessible to wheelchair users and buggies. There are chairs which can be used by visitors who need to sit down. The display panels are at a height that can be read from any level. The majority of the text and labelling is in a clear 14-point typeface. We are working towards ensuring that all text is at least this size. We have a leaflet describing the exhibition and a large print version is available. Many of the objects on display can be handled or touched which makes for a sensory experience that enhances enjoyment and understanding. There are no audio elements in the displays.

Archives and storage - these areas are upstairs but we are happy to bring down items as requested for inspection and study.

Advertising - we have information in our local newspaper which is available in an audio version at no charge.

Contact - the Museum can be contacted by phone or email and all messages will be responded to in the same format.

LEARNING STYLES AND LANGUAGE:

Exhibition - the displays are a mixture of objects, models, photographs, other illustrations and text. This makes the message of each area accessible to everyone, regardless of learning style. The Attending Members are experienced in relating to visitors with a variety of needs.

Language – our overseas visitor numbers are steadily increasing so we have a descriptive guide to carry round the exhibition in French, Italian, Spanish, German, Polish and Russian (*Dutch, Gaelic and Japanese are in preparation*).

CHILDREN:

Exhibition - the whole Museum is child-friendly and the schoolroom area keeps children occupied drawing on slates with chalk. We have simplified captions on most exhibits at child level, with an eye-catching logo.

Quiz - we have a quiz about the Museum aimed at 7 -12 year olds, which is popular. The Quiz is part of an island-wide “Quest” (created by the local Tourist Marketing group) aimed at making family holidays more interesting in all weathers.

“ACCESS FOR ALL” REVIEW:

As stated above, this policy will be reviewed by the Committee annually in November each year, to allow for any changes or improvements to be made in time for the next season opening to the public on 1st April.